



**DILLARD**  
UNIVERSITY

# FALL 2020 PLAN TO RETURN TO CAMPUS

## #RECONNECTDU

**MASK | CLEANSE | DISTANCE**

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## INTRODUCTION

As we look to the fall semester, a COVID-19 Response Team has been appointed to examine the potential impacts of the coronavirus pandemic on the University. The goal is to ensure that all plans have input from all campus stakeholders including students and their parents. The *interdisciplinary* response team is comprised of subcommittees charged with answering the questions that are most important to our reopening this fall. In this model, campus leaders submitted their plans and then formed them into a comprehensive document that includes significant input from the campus community. The subcommittees are:

### **Academics and Student Enrichment**

**Convener:** Dr. Yolanda Page – Vice President for Academic Affairs

**Question(s):** How do we teach, learn, and provide academic support?

### **Risk Management and Public Health**

**Convener:** Dr. Sharon Hutchinson – Dean of the College of Nursing

**Question(s):** How do we maintain a safe campus environment?

**Focus Areas:** *COVID-19 testing, risk management, dining safety, residential safety protocols, cleaning and disinfecting*

### **Human and Fiscal Resources Opportunities and Challenges**

**Convener:** Mr. Ralph Johnson – Vice President for Business and Finance and Chief Financial Officer

**Question(s):** How do we deliver a first-rate education while being fiscally responsible?

### **Campus Engagement, Meetings, & Student Services**

**Convener:** Dr. Courtney Williams – Director of Student Engagement and Leadership

**Question(s):** How do we meet and engage students in the cocurricular experience?

**Focus Areas:** *Campus Events, Residential Life, Campus Dining, Student Programs, Student Services*

### **Athletics and Fitness Spaces**

**Convener:** Dr. Kiki Barnes – Director of Athletics

**Question(s):** How do we compete, exercise and train? How do we repurpose athletics spaces for social distancing?

**Focus Areas:** *Athletics, travel, scholarships, intramurals, fitness, campus recreation*

### **Communications and Messaging**

**Convener:** Mr. Eddie Francis – Director of Communications and Marketing

**Question(s):** How do we communicate with our various University constituents? How frequently do we communicate? How can we be intentional with our communications efforts?

**Focus Areas:** *Website, prospective student messaging, community messaging – students, staff, faculty, and alumni*

## FALL 2020 PHASED RETURN CALENDAR

Date	Action	Considerations
June 22 – August 1	Employees return to work	50% time and occupancy – meetings continue virtually. Training and testing will be provided. All front-line workspaces updated with protective equipment.
August 1	Clearance deadline for students	Students will need to determine residential status by this date as housing will be limited.
August 1 – 5	Faculty return; campus-wide testing for employees	
August 2 – 12	Student leaders report	Staggered return with required testing.
August 7 – 9	Drop-off days for incoming students	Local incoming students may drop off their belongings to lessen density of campus move-in days.
August 11 – 12	Official move-in for first-year and transfer students	Residential Life will communicate move-in times with students and families.
August 11 – 17	Orientation	
August 14 – 17	Continuing students return	Students living in traditional residence halls will have the option to drop off their belongings early.
August 18	First day of classes	
August 18 – September 4	Resurgence Milestone #1	75% Room and Board Refund
August 21	Opening Convocation	Socially distanced for first-year students; virtual for continuing students.
September 5 – October 7	Resurgence Milestone #2	50% Room and Board Refund
October 2 – October 7	Midterm Exams	
October 8 – November 1	Resurgence Milestone #3	25% Room and Board Refund
November 2 (or later)	Resurgence Milestone #4	No Refund
November 23	Last day of classes	Thanksgiving Week
November 24	Residence halls close at noon	Graduating seniors are permitted to remain on campus through December 13th for Commencement.
December 2 – 8	Exam Week	Virtual

## ACADEMICS & STUDENT ENRICHMENT

### [Reconnect DU](#) | [Getting Classrooms Ready](#)

Based on feedback received from the Academics and Student Enrichment Subcommittee of the COVID-19 Response Team and the Spring 2020 faculty and student experience survey results, academic instruction will resume Fall 2020 using a hybrid method. The hybrid method will ensure students have the contact with faculty members they desire and that all classes can be scheduled in spaces that can accommodate social distancing.

The hybrid instruction method will consist of the following:

- All instruction will occur Monday through Thursday with classes meeting twice a week both face-to-face and online.
- The instructional day has expanded with the first class starting at 7:30 a.m. and the last class ending at 8:45 p.m.
- All classes have been assigned as either Track A or Track B and will meet for 75 minutes to ensure semester instructional time requirements (e.g. 45 hours) are met.

**Class Scheduling Table**

<b>Class Track A (MW &amp; TTR)</b>	<b>Class Track B (MW &amp; TTR)</b>
7:30am – 8:45am	8:00am – 9:15am
9:30am – 10:45am	10:00am – 11:15am
11:30am – 12:45pm	12:00pm – 1:15pm
1:30pm – 2:45pm	2:00pm- 3:15pm
3:30pm – 4:45pm	4:00pm- 5:15pm
5:30pm – 6:45pm	6:00pm- 7:15pm
7:30pm – 8:45pm	

- Track A Monday/Wednesday classes will meet face-to-face on Mondays and will meet online on Wednesdays. Track A Tuesday/Thursday classes will meet face to face on Tuesdays and will meet online on Thursdays.
- Track B Monday/Wednesday classes will meet online on Mondays and will meet face to face on Wednesdays. Track B Tuesday/Thursday classes will meet online on Tuesdays and will meet face-to-face on Thursdays.
- There will be no classes scheduled on Fridays. Fridays are designated for University Convocation, science labs, nursing clinical courses, academic support, testing, and other programming. The Friday programming schedule will be released in August.
- Fall Break has been canceled and the semester will end **Tuesday, November 24**, and final exams will be administered online starting **Wednesday, December 2**. Note: The 2020 - 2021 Academic Calendar has been updated to reflect these changes.
- The Will Alexander Library will be open with limited capacity and may adopt a curbside approach for checking out books and other materials.

- Technology will be improved as necessary to allow faculty members and students to have a positive online experience (i.e., ensure all computer labs are functional and Wi-Fi access is sufficient).
- The laptop loaner program will be continued to assist faculty members and students who do not have adequate equipment or Wi-Fi access to successfully teach and learn online.
- Periodic (i.e., weeks 4, 8, and end of semester) faculty and student experience surveys will be administered to gauge/improve teaching and learning.
- Faculty and students should be prepared to pivot to a fully virtual environment if required by city and state officials.
- Faculty training will be sustained and required with a focus on best practices for teaching and learning in the online environment. More information will be shared in mid-July.
- Student training will be developed and required to enhance their ability to successfully navigate an online teaching environment and to facilitate their learning. More information will be shared in mid-July.
- Faculty members and students are required to wear facemasks during face-to-face class meetings, in lab spaces (computer and science), during academic meetings/activities, and when visiting academic offices.
- All faculty office hours will be held in a virtual environment.
- All academic meetings/activities will observe social distancing and will be limited in size per city, state, and CDC recommendations. **Note:** Virtual meetings/activities are strongly encouraged in lieu of face-to-face meetings.

**Note:** Accreditation and licensure considerations for the nursing program may affect some of the above. Nursing students should contact Dr. Sharon Hutchinson, Dean of the College of Nursing, at [shutchinson@dillard.edu](mailto:shutchinson@dillard.edu) for details.

Faculty members and students considered part of a vulnerable population will have options to work or learn from home. Faculty members should contact Mrs. Collette Brannon in the human resources office at [cbrannon@dillard.edu](mailto:cbrannon@dillard.edu). Students should contact Dr. Eartha Johnson, Dean of Faculty and Student Academic Services at [ejohnson@dillard.edu](mailto:ejohnson@dillard.edu).



## RISK MANAGEMENT AND PUBLIC HEALTH

### Testing and Contact Tracing

Faculty and staff will be tested prior to the start of the fall semester. The University is also requiring incoming and returning students to be tested late this summer prior to move-in. Commuter students will receive the same directive. A special COVID-19 app and website site are being developed to support contact tracing and reporting. Testing will also be conducted in the Student Health Center for students and through other community partners as needed. Details regarding surveillance testing measures are also forthcoming.

The University will also institute a temperature check station at the main gate, residential spaces, campus events, and other campus locations. Trained staff will administer a contactless temperature check via infrared thermometer. Employees and visitors who have a temperature higher than 100.4 will not be admitted on campus. Employees turned away at the temperature check station should immediately contact their supervisor and their health care provider for guidance. Students with fevers should contact Student Health Services. Visitors turned away at the gate should contact their health care provider and the campus personnel with whom they intended to visit.

### Monitoring for a Resurgence

The University will establish and monitor benchmarks that would require a response if the risks of COVID-19 become unacceptable at any point during the academic year and must alter the academic calendar and/or campus operations.

These include, but are not limited to the following:

- Mandates from the local, state and federal government, or health department
- The on-campus and community health care systems have insufficient staffing, PPE, testing modalities, contact tracing, and isolation/quarantine capacity to manage infections and illnesses.
- COVID-19 infection in the student population becomes more severe (i.e., 5% with pneumonia, respiratory distress).
- The University's capacity to sustain operations is threatened (percentage of faculty and staff is not sufficient to maintain the integrity of the academic mission).
- Increased fear and anxiety that prevents students, faculty and staff from engaging effectively in campus operations.

There will be no increase in tuition for the 2020-2021 academic year, regardless of the teaching modality. Therefore, if there is a resurgence of the virus and the University transitions to 100% online there will be no refund in tuition. Regarding room and board, the tuition and fees schedule for the 2020-2021 academic year will be updated with the following language and timeline in the case of University closure.

August 18 – September 4	Resurgence Milestone #1	75% Room and Board Refund
September 5 – October 7	Resurgence Milestone #2	50% Room and Board Refund
October 8 – November 1	Resurgence Milestone #3	25% Room and Board Refund
November 2 (or later)	Resurgence Milestone #4	No Refund

## DU Community Safety Standards

As there is no vaccine currently available to prevent COVID-19 illness, the best prevention is to avoid being exposed to the virus. The CDC considers person-to-person spread to be the most common form of transmission, occurring mainly among people who are within 6 feet of each other for a prolonged period of time. The virus may be spread by people who are not showing symptoms. COVID-19 can also be contracted by a person touching a surface or object that has the virus on it, and then touching their mouth, nose or eyes. As a result, social distancing, hand hygiene and respiratory etiquette to include face coverings are important methods of minimizing contact with the virus.

It is therefore important to follow these guidelines:

- Wear face coverings everywhere you go.
- Maintain the recommended social distance from others whenever possible, even when face coverings and masks are in use.
- Do not gather in groups without appropriate precautions. Stay out of crowded places and avoid mass gatherings.
- Follow elevator capacity guidelines; consider taking the stairs when feasible.
- Remote working and learning are especially important for those who are at increased risk for severe illness from COVID-19.
- Wash your hands often, using soap and water for at least 20 seconds, especially after contacting frequently touched surfaces. Hand sanitizer that is at least 60% alcohol is also effective.
- Cloth face coverings should be laundered daily. Disposable face coverings can be reused for several days as long as they are in good condition and not soiled.
- Cover coughs and sneezes with a tissue or elbow. Dispose of used tissue properly.
- Avoid contact with frequently touched surfaces.
- Routinely clean and disinfect frequently touched surfaces.
- Avoid touching your face and always perform hand hygiene before eating or touching your nose, mouth or eyes.
- Do not share food, drink, hookahs, vape pens and other products that can easily transmit the virus
- While experiencing the physical separation of social distancing, it is important to stay in virtual touch with family and friends through phone calls, video chat, and social media. Be on guard for sadness, anxiety or depression in yourself or others while social distancing is necessary. If you or someone you know needs help:
  - Call 911 if you or someone you know is considering harming themselves or someone else.
  - Call Student Support Services – A list of contact information will be available.
  - Faculty and staff are also encouraged to contact the University' Employee Assistance Program.

## Human and Fiscal Resources Opportunities and Challenges

### Employees (Faculty, Staff, and Federal Work Study)

On June 13, 2020, Mayor Cantrell announced that the City of New Orleans moved to Phase 2 for reopening businesses. In accordance with the Phase 2 guidelines, the University reopened in a thoughtful phased approach (50% density) on Monday, June 22, 2020. Employees were encouraged to communicate with their supervisor about hours and scheduling for their department. Employees that were unable to return to campus due to a qualifying reason were asked to contact their supervisor and/or Human Resources. See the attached [Return to Work Guide and Policies](#) for more information.

### Tuition and Fees

Tuition will remain flat for the 2020-2021 school year and fees will be determined by the mode of instruction. 2020-2021 Room and Board rates are as follows:

Room and Board Rates per Semester	Single	Double	Triple
Camphor Hall	\$ 4,617.00	\$ 3,078.00	
Hartzell Hall	\$ 4,617.00	\$ 3,078.00	
Straight Hall	\$ 4,617.00	\$ 3,078.00	
Williams Hall	\$ 4,617.00	\$ 3,078.00	
Gentilly Gardens	\$ 5,127.00	\$ 3,418.00	\$ 2,704.00
SUNO Apartments		\$ 3,418.00	

- Camphor, Hartzell, Williams and Straight will be converted to accommodate a single occupancy model. Gentilly Gardens and SUNO will maintain their current configuration. Therefore, students placed in doubles in Camphor, Hartzell, Straight, and Williams will be charged \$3,078.00.
- Students placed in doubles in Gentilly Gardens will be charged \$3,418.00.
- Students placed in doubles in SUNO will be charged \$3,418.00.
- Except for Gentilly Gardens, triples would not be offered, so that rate would be eliminated for all other Residential Halls.
- All single rates for all Residential Halls will remain as listed.

### Meal Plans

Main Campus Meal Plan	\$2,092.00
SUNO 7-Meal Plan	\$1,097.00
SUNO 9-Meal Plan	\$1,374.00

## CAMPUS ENGAGEMENT, MEETINGS AND STUDENT SERVICES

Campus engagement remains a focal point of the University’s plan for the fall. The University will continue to provide access to high quality services as well as face-to-face and remote engagement for students.

High-risk/high-touch areas providing services to students, such as the University library and the Student Union Fitness Center, have developed and begun implement re-opening plans unique to their operations and consistent with CDC, state, and local re-opening guidelines. Students utilizing in-person services must adhere to social and physical distancing guidelines, face covering requirements, and proper hygiene protocols.

Service highlights for student services units follow:

### Events and Gatherings

In accordance with CDC and district guidelines, no large gatherings will be allowed, especially within confined spaces. The capacity of gatherings will be guided by social distancing restrictions current at the time. Event organizers should anticipate conducting mostly virtual events.

Large-scale campus traditions such as Homecoming will be canceled for the Fall semester. Alternate virtual programming will take place in lieu of Homecoming.

### Campus Dining

Sodexo, Inc. is the University’s campus dining partner and has provided a [road map for safety](#) in the preparation and serving of meals. They have also outlined their cleaning practices. The University has reviewed and is satisfied with their mitigation practices. As there will very few large-scale events this fall, catering will be offered on a very limited basis. See more here: [Reconnect DU | Safe Dining](#)

Dining Services will implement a number of procedures to ensure the safety and wellbeing of the Dillard community. Safety measures include the following:

 <p><b>Personal Protective Equipment (PPE)</b> Employees will wear masks and gloves.</p>	 <p><b>Hand Washing</b> Staff will continue to wash hands frequently.</p>	 <p><b>Team Member Health</b> Employees will regularly report on their health, including temperature checks.</p>	 <p><b>Food Safety</b> Self-service options will be eliminated.</p>	 <p><b>Sanitizing and Disinfecting</b> High-touch surfaces will be cleaned frequently with professional-grade products.</p>
 <p><b>Social Distancing Measures</b> When dining rooms are open, they will have limited seating capacity, updated configurations, and floor markers to encourage social distancing.</p>	 <p><b>Service during Quarantine</b> Safe meal delivery options to isolated locations for students experiencing symptoms or diagnosed with COVID-19.</p>	 <p><b>Technology</b> Touchless entryways, mobile ordering, and cashless payments will limit contact between dining staff and students.</p>	 <p><b>Carryout and Prepackaged Options</b> Expanded options for carryout.</p>	

## **Student Engagement**

While in-person student services will be in some ways limited for the fall semester, faculty and staff will seek to engage students intentionally and deliberately. See details below.

### ***Campus Recreation***

- Group exercise and fitness classes will be offered virtually on a regular schedule.
- Occasionally, in-person classes will be offered to celebrate advocacy months or health awareness days.
- No aquatic programs will be offered for the Fall 2020 semester.

### ***Community Service / Service-Learning / Civic Engagement***

- Due to liability issues, we are recommending temporary suspension of off-campus community service. Community service may be reinitiated should the city move into Phase 3 and CDC and EIIA Guidelines are followed by community partners.
- Virtual civic engagement and service-learning opportunities will be offered (e.g. voter awareness, letter-writing campaigns).
- There will be a more intentional focus on combatting food insecurity for the on-campus community through the Daily Bread Food Pantry.
- Daily Bread Food Pantry will extend services to the surrounding Gentilly community.

### ***Commuter Programs & Services***

- Commuter Connection spaces will be designated across campus. These spaces will provide a relaxed area for students to *hangout* before, after, and between classes. Potential spaces include Student Union Simply to Go, Henson Gym, and Kearny Lounge.

### ***Disability Services***

- Students can make appointments to meet in-person or remotely.
- Disability services will continue to work with students and faculty to develop accommodation plans as needed.

## **Residential Life**

Campus residential spaces will be subject to social distancing and reconfiguration to adhere to CDC guidelines and best practices for safety in residential spaces:

### ***Residence Hall Space Reconfiguration***

- Camphor, Hartzell, Williams and Straight will be converted to accommodate a single occupancy model. Gentilly Gardens and SUNO will maintain their current configuration. There will be a limited number of “super doubles.” These are rooms that are large enough to accommodate two students and maintain social distancing. There will be a process for applying for these rooms.
- Students will be assigned to a combination of single and double rooms. No triples or quads will be available to maximize social distancing and protect student health.

- Students will sign up for a move-in registration time, with options spread out over several days to keep the population density low. Further details will be provided by the Housing and Residential Life.

#### ***Housing Professional/Paraprofessional Staff and Students***

- A clearance through the check-in process to return to campus will be required.

#### ***Students Returning to Residence Halls***

- Dates will be staggered for students to return in residence halls by classification and building.

#### ***Staffing/Shifts/Work Stations***

- Visitation will be suspended to reduce transmission of COVID-19 to the general population.
- The number of people in common areas will be restricted to 10 persons.
- Housing staff will use PPE at all times when on duty and follow hand sanitization and social distancing guidelines provided by the University.
- All workstations, within each residence hall, will be equipped with protective barriers (i.e., Plexiglas barriers).
- Housing and Residential Life will administer temperature checks of students and staff coming in and out of each residence hall. Students will also be equipped with their own thermometers.
- Medical staff/technicians will be available 24/7 to address students who exhibit symptoms.

#### ***Entering/Exiting Residence Halls***

- Entry to the residence halls will be regulated and monitored.
- Students will arrive and depart the residence halls through the designated building access point (based on building configuration).
- Housing staff will regularly check Exit/Entry points to make sure doors are not propped and using surveillance cameras to monitor and identify persons in non-compliance.

#### ***Sanitization Stations***

- Sanitization stations will be located within the lobbies near the front entrances of each residence hall for student, staff, faculty and University visitors.

#### ***Wearing of Face Covering***

- Students must wear a disposable or cloth face mask/covering at all times. Students will be expected to maintain proper hygiene by frequently washing cloth masks. Masks are not required inside the residence hall room

#### ***Awareness Education***

- Town Hall Meetings (on-campus and virtually) will be conducted during the first week and throughout the semester to provide awareness about the COVID-19 pandemic related to health and safety measures for residential students.

### **Signage**

- Social distancing guidelines will be posted within each residence hall inclusive of all hallways, stairwells, elevators, and common areas.

### **Amenities near Residence Halls**

- Maintaining space between individuals will be required inside and outside or near the residence hall.
- Students outside of the residence halls utilizing outside amenities such as seating areas in close proximity or residence halls courtyards will be required to practice the following social distancing guidelines:
  - Stay at least 6 feet from other people
  - Do not gather in groups
  - Signage

### **Cleaning Protocol**

- The Housing and Residential Life staff will take precautions to make sure the health, safety and well-being of the residence community by implementing the following:
  - Professional cleaning to deep clean/disinfect all residence halls prior to return of residents in fall.
  - Restrooms will be cleaned and disinfected at least once every day.
  - Students will be required to clean private bathrooms and commonly used areas within their residential unit daily.
  - Residential Life staff will monitor cleaning requirements regularly.
  - CDC Guidelines for cleaning and disinfecting will be posted in resident hall units.
  - Cleaning supplies will be provided by the University to all students by the Facilities staff.
  - All entrance and exit doors, doors to common areas and bathroom doors will be cleaned each day.

### **Self-Isolation/Quarantine Protocol**

- If an individual in a residence hall tests positive for COVID-19, the Student Health Services isolation protocol will be followed. The immediate space(s) in which the infected person(s) resided will be cleaned based on CDC protocols and will be re-opened once sanitized.
- The Dent House and other residential spaces will be designated as the site for on-campus student self-isolation/quarantine. However, this will be determined by the campus physician as extreme cases may require hospitalization.
- Housing and Residential Life will coordinate with Student Health Services and Campus Safety to monitor containment.
- Meals will be provided to the isolation area for residents. Sodexo has committed to facilitate meal provisions for these residents.

## ATHLETICS AND FITNESS SPACES

The University will participate in sports following the [guidelines](#) as set forth by the NAIA for return to sports ([NAIA COVID-19 UPDATES](#)). We will play a reduced schedule for all sports. NAIA has made exceptions for fall sports by reducing the minimum and maximum number of games we are required to play in order to qualify for nationals.

- **Cross Country** – Will compete in 4 meets only.
- **Volleyball** – Will compete in 22 games only.
- **Basketball** – Waiting on NAIA to provide parameters for reduced games.
- **Track & Field** – Waiting on NAIA to provide parameters for reduced track and field.

NAIA official start date for practices is August 15, 2020 and first date we can compete is September 5. The athletic director will be responsible for working with coaches and athletic training staff to ensure that we are in compliance with NAIA obligations as well as return to play protocol for testing, contact tracing and social distancing. DU Athletics will follow recommendations of the NAIA Athletic Trainer's Association and Ochsner Sports Medicine for return to play. Athletics will also work with facilities to ensure Dent Hall has appropriate sanitizing stations, signage to indicate social distancing; reduced entry points for monitoring building capacity and determine contact tracing. Directional signage will be installed to assist those in Dent Hall how to travel through the building and stay socially distanced.

### FAQs for Athletics

1. **Can we stream games?** Yes. We will need to look into enhancing the broadcast with on-air commentators/announcers and maybe one additional camera angle to provide a more engaging broadcast (similar to ESPN).
2. **Will there be fans in the stands?** *We are still assessing if that will be feasible.*
3. **Will weight rooms, locker rooms, gym be cleaned?** Yes. We will work with facilities to ensure appropriate protocols for ensuring cleanliness of facilities to mitigate risk. (see - Safety Returning to Sports, COVID-19 NAIA Guidelines, USATF. ORG)
4. **Will athletes be able to return early?** We will work with Residential Life to determine a date to return. Only volleyball athletes will be allowed to return early if approved.
5. **What about physicals? Do I need to get the COVID-19 testing prior to my arrival?** We are working to finalize the medical clearance for participation protocol for the Fall.
6. **What about travel to games?** Travel squads will be reduced to 20 persons (including the coaching staff, SID, athletic trainer, etc.) to accommodate social distancing requirements.

# COMMUNICATIONS AND MESSAGING

## Messaging

As the details of plans to reopen the University in fall are finalized, the Office of Communications and Marketing will implement a comprehensive communication plans to inform our many constituents of the updates on the public health guidelines and the modifications deployed to safely return to campus. Constituents include but are not limited to the following:

- Prospective students and families
- Continuing students and families
- Alumni
- Faculty
- Staff
- Greater New Orleans community



## Action Items

Upon implementation, the COVID-19 Communication Plan will:

- Maximize our web presence to ensure information is consistently updated and relevant to internal and external audiences.
- Allow for benchmarking and evaluation of communications best practices.
- Create formalized modes of two-way information sharing with internal stakeholders.
- Provide advisement on the optimal dissemination of newly adopted policies and procedures through appropriate University communications channels.
- Educate stakeholders on a wide variety of policies and best practices related to our COVID-19 response (i.e., academics, facilities, human resources, finance, public health, disability services, etc.).



## Tools for Engagement

- Emails, the University's most widely accessed communication tool
- e2Campus Alert System
- University website
- Canvas message boards
- Bleu Connect
- Social media

## CAMPUS CONTACT

### Academic Issues

Dr. Eartha Johnson  
Dean of Faculty and Academic Student Services  
[academicaffairs@dillard.edu](mailto:academicaffairs@dillard.edu)  
PSB Room 203 | 504.816.4701

### Bookstore/Transportation Services

Ms. Michelle Matthew  
Manager of Auxiliary Services  
[mmatthew@dillard.edu](mailto:mmatthew@dillard.edu)  
Kearny Hall Room 111 | 504.816.4259

### Canvas/Online Learning

Dr. Rona Tyger  
Director of Academic Tech. and Distance Education  
[rttyger@dillard.edu](mailto:rttyger@dillard.edu)  
Alexander Library Suite 220 | 504.816.4701

### Classroom Issues

Mr. Robert Mitchell Jr.  
Director of Records and Registration  
[registrar@dillard.edu](mailto:registrar@dillard.edu)  
Rosenwald Hall 116 | 504.816.4871

### Campus Events/Student Organizations/ Greek Life

Dr. Courtney Williams, Director of Student  
Engagement and Leadership  
[studentengagement@dillard.edu](mailto:studentengagement@dillard.edu)  
Student Union Suite 236 | 504.816.4028

### Dining Services

Mrs. Yolanda Brent, General Manager of  
Sodexo Dining Services  
[Yolanda.brent@sodexo.com](mailto:Yolanda.brent@sodexo.com)  
Kearny Hall 2nd Floor

### Judicial Affairs

Dr. Danette Saylor, Dean of Students  
[judicialaffairs@dillard.edu](mailto:judicialaffairs@dillard.edu)  
Student Union Suite 270 | 504.816.4685

### Residential Life (Main Campus and SUNO)

Start with your RA, RLC, then Area Coordinator  
– Ms. La'Toya Lewis  
[residentiallife@dillard.edu](mailto:residentiallife@dillard.edu)  
Student Union Suite 270 | 504.816.4685

### Student Advocacy/Student Government Association

Mr. Traelon Rodgers, President  
[sga@dillard.edu](mailto:sga@dillard.edu)  
Student Union Suite 235 | 504.816.4028

### Student Success/General Concerns

Dr. Roland Bullard, Vice President  
[dustudensuccess@dillard.edu](mailto:dustudensuccess@dillard.edu)  
Student Union Suite 278 | 504.816.4236

### University Police, Parking & Public Safety

Lt. José Campuzano, Interim Chief of Police  
[Dupd.dispatch@dillard.edu](mailto:Dupd.dispatch@dillard.edu)  
DUPD Headquarters – Gentilly Gardens |  
Non-emergency 504.816.5310, Emergency  
504.816.4911



## COVID-19 WEB RESOURCES

**Dillard University #ReconnectDU**

<https://dillard.edu/covid-19/reconnect.php>



## COVID-19 RESOURCES

**American College Health Association**

<https://www.acha.org/COVID-19>

**Association of College and University Housing Officers-International (ACUHO-I)**

<https://www.acuho-i.org/covid19>

**Centers for Disease Control** <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**Department of Health and Environmental Control (DHEC)** <https://www.scdhec.gov/>

**Event Safety Alliance Reopening Guide**

<https://static1.squarespace.com/static/5aec979d3e2d09db8bcad475/t/5eb86f694a67d30048528163/1589145456606/2020-05-11+Event+Safety+Alliance+Reopening+Guide.pdf>

**Higher Education Mental Health Alliance (HEMHA) College Counseling from a Distance: Deciding Whether and When to Engage in Telemental Health Services**

[http://hemha.org/wp-content/uploads/2018/04/HEMHA-Distance-Counseling\\_FINAL.pdf](http://hemha.org/wp-content/uploads/2018/04/HEMHA-Distance-Counseling_FINAL.pdf)

**IDSociety Policy and Public Health Recommendations for Easing COVID-19 Distancing Restrictions**

[https://www.idsociety.org/contentassets/9ba35522e0964d51a47ae3b22e59fb47/idsa-recommendations-for-reducing-covid19-distancing\\_16apr2020\\_final-.pdf](https://www.idsociety.org/contentassets/9ba35522e0964d51a47ae3b22e59fb47/idsa-recommendations-for-reducing-covid19-distancing_16apr2020_final-.pdf)

**National Intramural-Recreational Sports Association (NIRSA)** <https://nirsa.net/nirsa/covid19/>

**OSHA Guidance on Preparing Workplaces for COVID-19**

<https://www.osha.gov/Publications/OSHA3990.pdf>

**National Institute for Occupational Safety and Health** <https://www.cdc.gov/nio>

**White House Guidelines — Opening Up America Again**

<https://www.whitehouse.gov/openingamerica/>

**World Health Organization** <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

## COVID-19 Response Task Force

**Convener: Dr. Roland N. Bullard, Jr.,** Vice President for Student Success

### Academics & Student Enrichment Subcommittee

**Convener: Dr. Yolanda Page,** Vice President for Academic Affairs

#### Core Members:

**Dr. Lovell Agwaramgbo,** Faculty Senate  
**Dr. Kristen Broady,** College of Business  
**Dr. Eric Buckles,** College of Arts and Sciences  
**Dr. Steve Buddington,** School of Social Sciences  
**Dr. Sharon Hutchinson,** College of Nursing  
**Dr. Eartha Johnson,** Faculty and Student Academic Services  
**Mr. Cedric Konyaole,** Information Technology and Telecommunications  
**Mr. Robert Mitchell, Jr.,** Records and Registration

**Mr. Traelon Rodgers,** Student Government Association President  
**Ms. Lauren Rhodes,** Student Government Association  
**Mrs. Ridell Rose,** Student Support Services  
**Dr. Mona Lisa Saloy,** School of Humanities  
**Dr. Ebony Turner,** University College  
**Dr. Rona Tyger,** Distance Education for Authentic Learning  
**Mr. Adonis Woods,** Facilities Management

### Risk Management and Public Health Subcommittee

**Convener: Dr. Sharon Hutchinson,** Dean – College of Nursing

#### Core Members:

**Mr. Noah Armstrong,** Student Government Association  
**Mrs. Yolanda Brent,** Sodexo Dining Services  
**Dr. Eric Buckles,** College of Arts and Sciences  
**Lt. José Campuzano,** University Police  
**Mr. Christopher Carey,** Risk Management  
**Ms. Tiara Cochran,** College of Nursing  
**Dr. Peter Fos,** Minority Health and Health Disparities Research Center

**Mr. Brendan Greene, Esq.,** General Counsel  
**Dr. Corey Hébert,** Student Health Services  
**Mrs. Adria Kimbrough, Esq.,** Center for Law and Public Interests  
**Dr. Amy Lesen,** Minority Health and Health Disparities Research Center  
**Dr. Danette Saylor,** AVP for Student Success and Dean of Students  
**Mr. Adonis Woods,** Facilities Management

### Human and Fiscal Resources Opportunities and Challenges Subcommittee

**Convener: Mr. Ralph Johnson,** Vice President for Business and Finance & Chief Financial Officer

#### Core Members:

**Dr. Lovell Agwaramgbo,** Faculty Senate  
**Dr. Roland Bullard,** Student Success  
**Mr. Theodore Callier,** Research and Sponsored Programs  
**Mr. Jacques Detieges,** Institutional Research and Effectiveness  
**Ms. Shannon Glapion,** Controller

**Mr. Brendan Greene, Esq.,** General Counsel  
**Mr. David Page,** Enrollment Management  
**Dr. Yolanda Page,** Academic Affairs  
**Mrs. Brittany Richardson,** Human Resources  
**Ms. Denise Spellman,** Financial Aid and Scholarships

### **Campus Engagement, Meetings, & Student Services Subcommittee**

**Convener: Dr. Courtney Williams**, Director of Student Engagement and Leadership

#### **Core Members:**

**Mr. DeAndré Bell**, Student Government Association  
**Mrs. Yolanda Brent**, Sodexo Dining Services  
**Rev. Herbert Brisbon**, University Chaplain  
**Dr. Cynthia Charles**, University Library  
**Dr. Eartha Johnson**, Faculty and Student Academic Services

**Ms. Michelle Matthew**, Auxiliary Services  
**Mrs. Ridell Rose**, Student Support Services  
**Dr. Danette Saylor**, AVP for Student Success and Dean of Students  
**Mr. Jadarius Taylor**, Dillard Activities Board  
**Mr. Adonis Woods**, Facilities Management

### **Athletics and Fitness Spaces Subcommittee**

**Convener: Dr. Kiki Barnes**, Athletic Director

#### **Core Members:**

**Mr. Mark Armour**, Athletics  
**Ms. Megan Byas**, Student Engagement and Leadership  
**Mr. Derek Gay**, Athletics

**Mr. Christopher Stewart**, Recruitment, Admissions, and Programming  
**Ms. Kaylan Tanner**, Miss Dillard University  
**Mr. Adonis Woods**, Facilities Management

### **Communications and Messaging Subcommittee**

**Convener: Mr. Eddie Francis**, Director of Communication and Marketing

#### **Core Members:**

**Mrs. Adrian Anderson**, Alumni Relations  
**Dr. Marc Barnes**, Institutional Advancement  
**Dr. Jeff Benjamin**, University College  
**Ms. Cheryl Daniel**, The Courtbouillion  
**Ms. La'Toya Lewis**, Residential Life  
**Ms. Kamryn Linton**, Student Government Association

**Mr. David Page**, Enrollment Management  
**Dr. Rona Tyger**, Distance Education for Authentic Learning  
**Ms. Monica White**, Recruitment, Admissions, and Programming



## BEAT COVID-19 AT DU



# MASK

Protect  
each other.

# CLEANSE

Wash and sanitize  
frequently.



(You're over there somewhere.)

# DISTANCE

At least 6 feet apart.

## MASK

Not only will wearing a mask protect you, it will protect those around you. Wearing face masks will be required in classrooms, offices, dining areas and other common areas. This not only applies to the Dillard community but also our visitors.

## CLEANSE

Continue to wash your hands for at least 20 seconds after having been in public spaces, especially off campus. Wash after blowing your nose, coughing or sneezing. Remember to avoid touching your eyes, nose and mouth with unwashed hands. If you encounter empty soap or sanitizer dispensers on campus, let us know! The University has begun enhanced sanitizing procedures on campus. However, no one knows your area (your residence hall room, your classrooms or your office) like you. So, wipe down your areas frequently.

## DISTANCE

Let's admit it, this is a hard one at Dillard. However, remember that even people without COVID-19 symptoms can spread the virus and not everyone's symptoms look the same. Maintain a distance of at least 6 feet from each other. Classrooms and common areas have been arranged to ensure distancing, and larger spaces will be utilized so that class and event attendees can spread out.